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LRI MS Connection

WP2: Workshop Analysis/Design Consolidation
Linking with the LRI Interface
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Description of the process flow baed on the user interface of LRI.

Source: Land Registers Interconnection (LRI) Software Design Document (D5_LRI_SDD_v3.4.doc)

Step 1 (page 10):
1.1.The user decides to conduct a search either over all countries or in one specific country.

Step 2A – Searching by a person across all countries (page 11):
2A.1. The user searches for a property owner by entering at least one of the following: Person ID, First name, Middle names, Surname, Date of birth.

Step 2B – Searching by a company across all countries (page 11):
2B.1. The user searches for a property owner by entering at least one of the following : Company ID, Company name.

Step 2C – Searching by a person in a specific country (page 12-13):
2C.1. The user selects the country of interest.
2C.2. The user is prompted to authenticate as professional user.
2C.3. The user decides to conduct a search either over one specific Land Register or in all Land Registers of the selected country.
2C.4. The user needs to choose again between the EU or country form (Owner form).
Errors: 1) The user is back to choosing between EU or a country. 2) No clear „BACK“ button.
2C.5. The user decides to conduct a search either by an individual or by a company.
2C.6. The user enters either the data of the property owner (individual or company), the property address, property-related IDs or the coordinates of the property.

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Step 3 – Legitimate interest and agreement to terms (page 11):

3.1. The user selects one of the options for demonstrating legitimate interest (or none of it): Legal/economic investigation on credit, insolvency or responsibility; Legal investigation on object, ownership or Limitation; Investigation for contracting or mediation of shares; the applicant is the registered owner; Other.

3.2. The user indicates agreement to the terms and conditions. (How to view these?)

Step 4 – Payment for a search (page 14):

4.1.The user is prompted with the list of costs for conducting the search in selected LR(s).

4.2. The user presses „Proceed to payment" and is presented with the search results.

Step 5 – Viewing the search results (page 15-17):

5.1. The user is shown a list of properties without any further indication about the searched owner(s).

? What is displayed in the field „Additional information"? Is it a static message accross all results?

5.2. The user follows the link „View details" for viewing the details of one specific property.

? Could printing functionality be added?

5.3. The user follows the link „Available documents", and the system presents the list of documents available about the property.

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Step 6 – Viewing a document list (page 17-18):

6.1. The user is shown a list of property details (which does not provide any new information).

6.2. The user takes notice of the Additional information displayed along with the search results The additional information does not provide futher meaning.

6.3. The user filters and marks all the desired documents to be added to the shopping chart.

6.4. The user proceeds to the content view of the shopping chart.

Step 7 - Order preparation (page 19-20):

7.1. The user selects the desired documents in the shopping cart for preparing an order.

7.2. The user fills in the following contact information: e-mail, preferred language.

7.3. The user adds required file attachments (e.g., scanned user ID) for the retrieval of specific documents and associates these with each document requiring the attached information.

Step 8 - Legitimate interest, security, Terms and Conditions (page 20):

8.1. For justifying or denying legitimate interest the user selects one of the presented options.

8.2. The user types in a CAPTCHA.

8.3. The user indicates his/her agreement to the Terms and Conditions (Again! Different from previous?).

8.4. The user is presented with the details of the order and also the list and link to view details (not really necessary) of ordered documents.

8.5. The user may print or save the details of the order.

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Step 9 – History of orders (page 21-23):
9.1. Authenticated user may access the order history page, including all made orders. All orders that are not yet archived will be listed. Under each order, the documents ordered will appear.
9.2. The user may search for past orders using the available search criteria (order ID, user email address, creation date).

Questions for discussion:

1. How to fix the issues in red?
2. Who creates the Terms and Conditions?
3. GDPR – necessary to let user agree or disagree on the usage of his/her information.
4. Will fixes to the UI be possible?
5. 2 kinds of "Additional information„. One should be about the conditions of search.
6. How does the „immediate delivery“ work?
7. Many issues with the „Document details“.
8. Usage of „Legitimate interest“.
9. Covering the some of the fields before payment.
10. Etc.

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Thank you!

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